

Case Study

Embraer: The Profit Hunter.





Links to view

https://www.youtube.com/watch?v=hqvRYbJwxqM&list=PLjxBXpIsqJxwJw2orGV3WjhzGo-jEHqnA Embraer TV Farnborough: https://www.youtube.com/watch?v=iTYuOpG2KTE Embraer VR: https://www.youtube.com/watch?v=c351kc7KI5M Embraer VR: Incredible Journeys 1: https://www.youtube.com/watch?v=7yEGpzqwfWM&t=114s https://www.youtube.com/watch?v=t6wy-MjN36s Incredible Journeys 2: https://www.youtube.com/watch?v=1NNjUcJVnOo Incredible Journeys 3: https://www.youtube.com/watch?v=lkHOnM3HKzw&feature=youtu.be Incredible Journeys 4: Incredible Journeys 5: https://vimeo.com/gravitylondon/review/332651344/892ccd3049 https://www.youtube.com/watch?v=-LyMvKV-fQE Painting the Shark: https://www.youtube.com/watch?v=-6agJN1QIYo Painting the Snow Leopard: https://www.youtube.com/watch?v=5TAZRH-KY-4 TechLion: https://www.youtube.com/watch?v=JltOVSBUd2U TechLion Augmented Reality: https://www.youtube.com/watch?v=LUzNggpeSkE Air Sights Paris: https://vimeo.com/gravitylondon/review/278299435/998bc7cac0 Fin Digital: https://www.youtube.com/watch?time_continue=1&v=raK76p_i60k Data Forest:



Summary

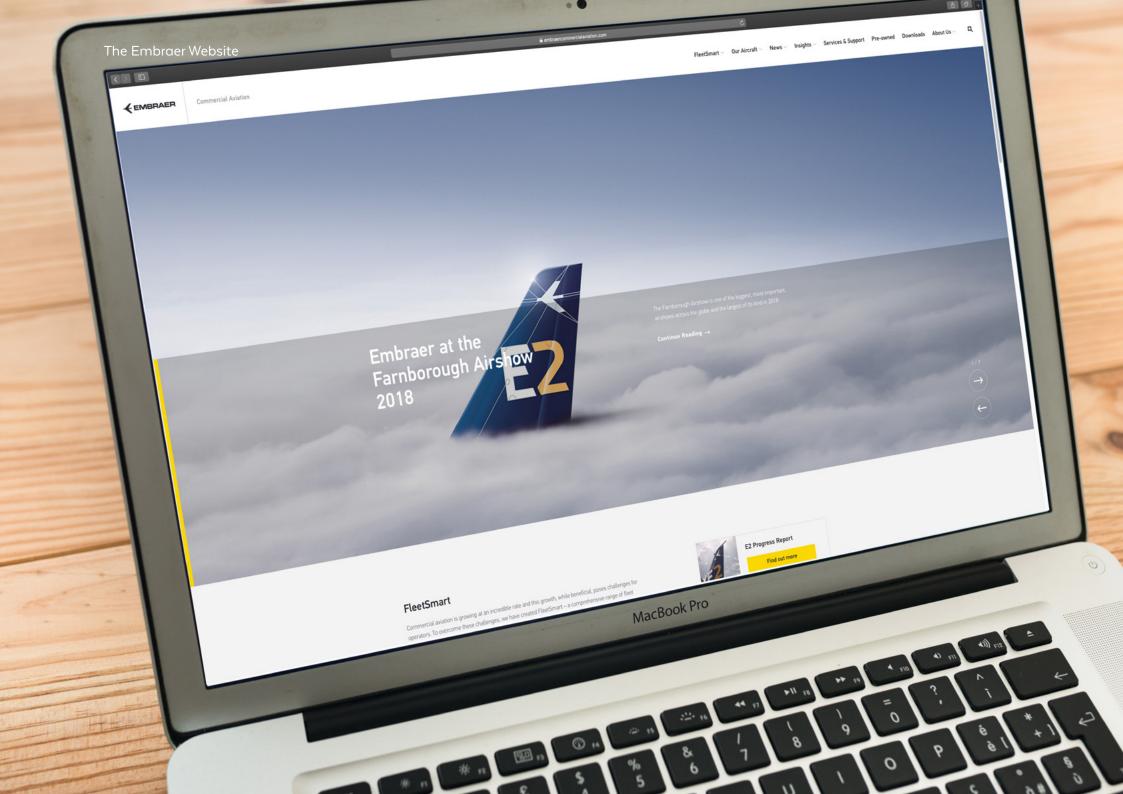
The new 2018 Embraer **'Profit Hunter'** multichannel campaign has given the brand new levels of fame from the largest markets of the US to one of the smallest islands in the Pacific, Kiribati, were the locals literally queued to see the new aircraft with the incredible campaign nose cone art.

Employing striking imagery, it's brave and disruptive deployment across all channels set new records across all KPIs. This campaign has significantly outperformed the last, achieving close to double the reach, improving engagement by 60% YoY and all without an increase in budget!

Campaign highlights 2018/19:

- Record Sales **\$15.3Bn** in 2018
- 73% increase YoY in brand mentions totaling 497,921
- Engagement increased **60%** YoY
- Audience reach up from 8.8 Bn to **16.1 Bn**, hitting front pages of CNN and Fox
- Positive brand net sentiment up from 47% in 2017 to 84% in 2018
- Achieved **93%** positive net sentiment for Ejets highest recorded net sentiment, outperforming Airbus and Boeing
- 67% increase in likes YoY
- 62% increase in 'Earned' posts YoY
- 74% increase in comments YoY
- Growth as a global brand with increases across all regions in impressions: Americas +37%, Europe +109%, Africas +1073%, Asia-Pacific +60%
- · Achieved Business Superbrand status





Strategy

It's a real challenge to win the attention of the global audience of airlines from around the world, particularly as the industry is dominated by two giants – Boeing and Airbus. Even with an incredible product, standing out, getting noticed and having your argument heard and seriously considered takes an incredible – 'BHAG' (Big Hairy Audacious Goal).

Embraer set out to transform its perception as a regional aircraft manufacturer known in the US and Latin American markets to be perceived as a global manufacturer of the most efficient aircraft in the world.

Gravity's BHAG was not just to show Embraer taking part in the industry conversation but to dominate through the power of creativity and to do this on a global scale

The campaign needed to work internationally, building on Embraer's awareness in its established markets and helping the brand enter new markets in the Asia-Pac region.

We created an integrated campaign that utilised events at and around air shows, viral video, VR and AR, animated OOH, Print, Social Casts and Social Media.

Gravity research indicated the key issue occupying airline management is how to generate profit in this fiercely competitive industry with ticket prices under immense price pressure.

In response, Gravity created personas for the audience and the aircraft. Renaming the E2-190 and E2-E195 (not memorable) as the 'Profit Hunter' reflected the proposition (most efficient/profitable) and the target market's needs (profit).

The 'big idea' was to use hand-painted predators from the natural world on nose cones to attract attention and reflect efficiency and profit making. The Farnborough International Airshow July 2018, the showcase for new aviation products and services, was chosen as the stage from which to launch.

Our challenge was to 'own' the Farnborough Airshow and make the campaign relevant to new, growing markets in Asia-Pacific.

As well as reflecting the predatory theme, we needed to highlight features in the cockpit and cabin; the cabin has a unique two seat configuration in all classes, so 'no dreaded middle seat', and promote key innovations in aircraft connectivity. Gravity positioned these features as 'sensory innovations'. To emphasise the sensory characteristics of the aircraft, we created sensory event experiences using AR and VR to showcase technological innovations.

The Shark was chosen because of its predatory and sensory prowess - characteristics that perfectly matched the Profit Hunter's technology, and relevant to the Asia-Pacific tour.

The 'attacking shark' creative required real bravery because, although it stood out, there were concerns it was too aggressive. Despite this, it was hugely positively received, dominating the Farnborough Air Show, being picked up by the world's leading media including CNN and Fox News, achieving sales of \$15.3 Bn and creating queues to see and be photographed with the aircraft.

This campaign works because the work is extremely brave and bold. And although there was real concern the imagery was pushing boundaries too far, it paid off. The activity doubled audience reach, increased engagement by 74% YoY and achieved 94% record positive net sentiment – overtaking all competitor aircraft. It's now the airline world's favourite!



The Previous Painted Planes

- 11

Sats GATEWAY

640m

Farnborough and Beyond The NEW Painted Planes



About the Brand

Embraer, a Brazilian company, are a world leader in design & manufacturing of aircraft in 70-150 seat segment (known as regional jets), fighting for share with the likes of Boeing, Airbus and challengers including Sukhoi and Mitsubishi.

Stakes are high; Embraer predict that demand for 70-150 seat commercial aircraft will reach 6,400 new jets within 20 years, a \$300 Bn market. Competition is intense, with competitors making identical claims. Embraer has developed 3 new next generation aircraft called E-Jets – E2-E195, E2-E190 and E2-E175 with two now in service with airlines.

Objectives of the Campaign

- Lead aviation headlines during Farnborough 2018 and beyond.
- Beat previous campaign results by **10%**.
- Close gap on Positive Brand Sentiment with Boeing and Airbus.
- Increase global reach and brand awareness by maximizing media opportunities across paid, owned and earned on same budget as previous year.
- Ensure prospects visit the aircraft during sales tour.



Results

- Record sales of **\$15.3Bn**.
- Growth as a global brand with increases across all regions in impressions: Americas +37%, Europe +109%, Africas +1073%, Asia-Pacific +60%.
- Dominated the media. Audience reach up from 8.8 Bn to **16.1 Bn**, hitting front pages of CNN and Fox.
- Completely outperformed across all KPIs.
- Doubled reach.
- Tour generated long queues to see the Shark Profit Hunter.
- 73% increase YoY in brand mentions totaling 497,921.
- Engagement increased **60%** YoY.

- Positive brand net sentiment up from 47% in 2017 to **84%** in 2018.
- Achieved **93%** positive net sentiment for Ejets highest recorded net sentiment, outperforming Airbus and Boeing.
- 67% increase in likes YoY.
- **62%** increase in 'Earned' posts YoY.
- **74%** increase in comments YoY.



Target Audience

The C-suite, operators of 70 airlines across 50 countries in existing and new markets including leasing companies, analysts and the media.



Media, channels and techniques used

- Painting the **'Profit Hunter'** aircraft in Shark livery.
- $\boldsymbol{\cdot}$ Press, online display and paid social advertising.
- Paid and organic social posts.
- Animated outdoor display at airports/events.
- $\boldsymbol{\cdot}$ Twitter, LinkedIn and YouTube Communications.
- \cdot Embraer TV streamed live on social media.
- Blogs from Embraer and Aviation bloggers.
- VR experience of flying the Profit Hunter.
- AR to demonstrate the sensory technology on the aircraft.
- Produced a new Market Outlook report Market forecast, challenges and opportunities for the next 20 years (digital and print versions).
- Created a short film series: 'Incredible Journeys.'
- Customer events.



Social Media

Social: Facebook: Shark



Social: Facebook Link: Shark

/ \$ / **\$** / **\$** /

610 Page .

The Wild new passenger jet with no

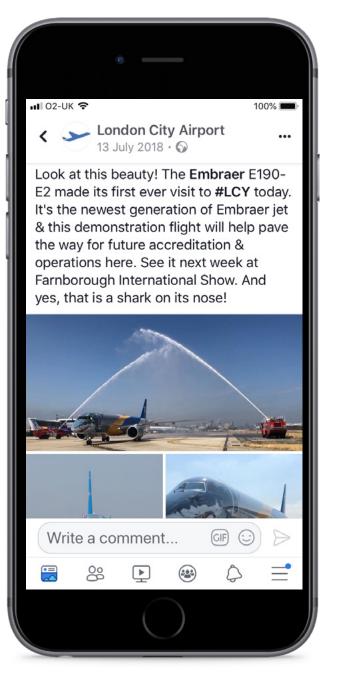
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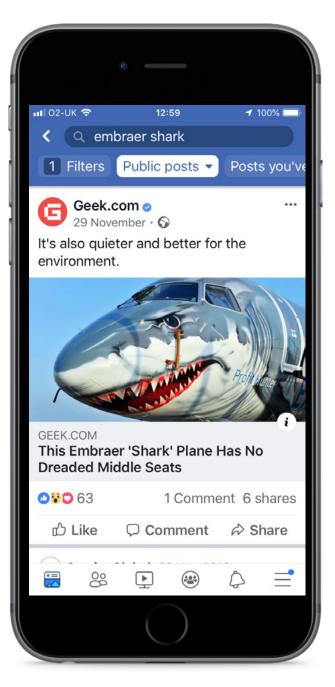
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VIDEO Q

Embraer: Facebook In situ: Shark



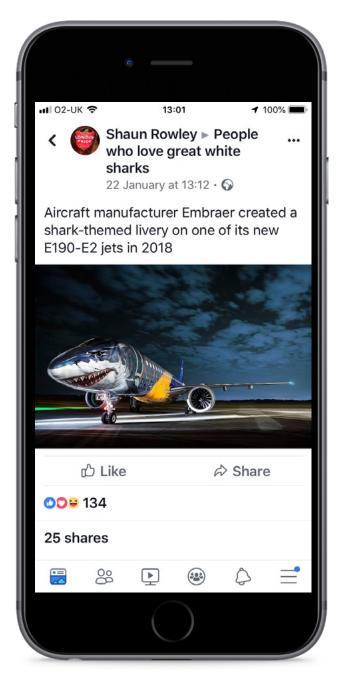




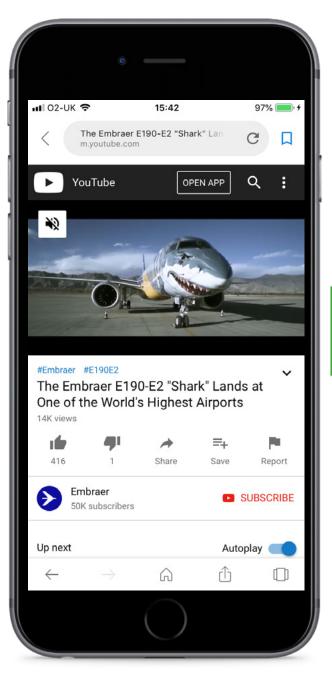
Embraer: Facebook In situ: Shark







Embraer TV: Twitter links to YouTube: Shark





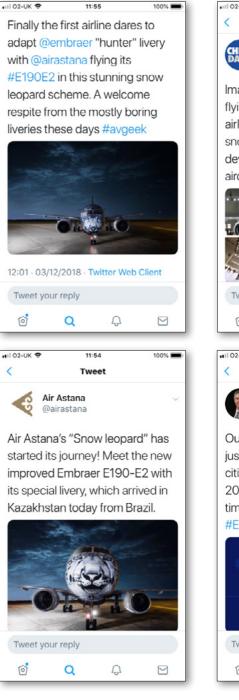
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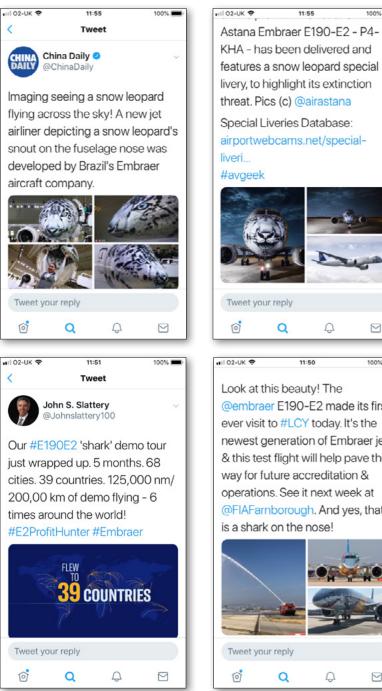
#GravityLondon's concept has become this masterpiece which was painted on the front of an E190-E2 by Embraer's engineer/ artist, Quintana. A shark was chosen because of the many similarities to the #E2, one being that both are excellent huntersone being a #profithunter!



Embraer: Some examples of external Twitter coverage

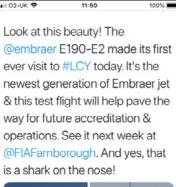






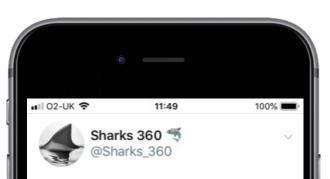
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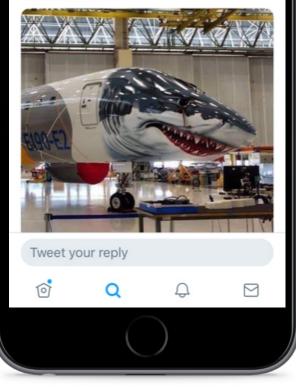


Embraer: Some examples of external Twitter coverage



Check out the paint on this new Embraer S.A E190E2 jet. Yeah, we think it's pretty great too.

embraer.com



III 02-UK ♥ III47 100%
Instagram.com/p/BqNZptBhTQd/
...#Embraer #ProfitHunter
#Embraer190-E2 on a
demonstration flight at
#Manchester #Airport. #Aviation
#AvGeek #Plane #Pilot #Aircraft
#Airplane #MegaPlane #Avion
#Flugzeug #Shark #Flying
#Travel #Flight





#NEWS | The #Embraer "Shark" #E190E2 Jet Completes World Tour. Learn more: goo.gl/9ofU6y #EmbraerStories



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100% 🔳

Embraer have brought their 'Profit Hunter' E190-E2 to Farnborough wearing the very imposing Sharks head livery! Photo by James Mellon



Aviation Photo #5089547: Embraer 190 E2 STD (ERJ-190-300STD) - Embraer airliners.net 00:07 · 13/07/2018 · Facebook

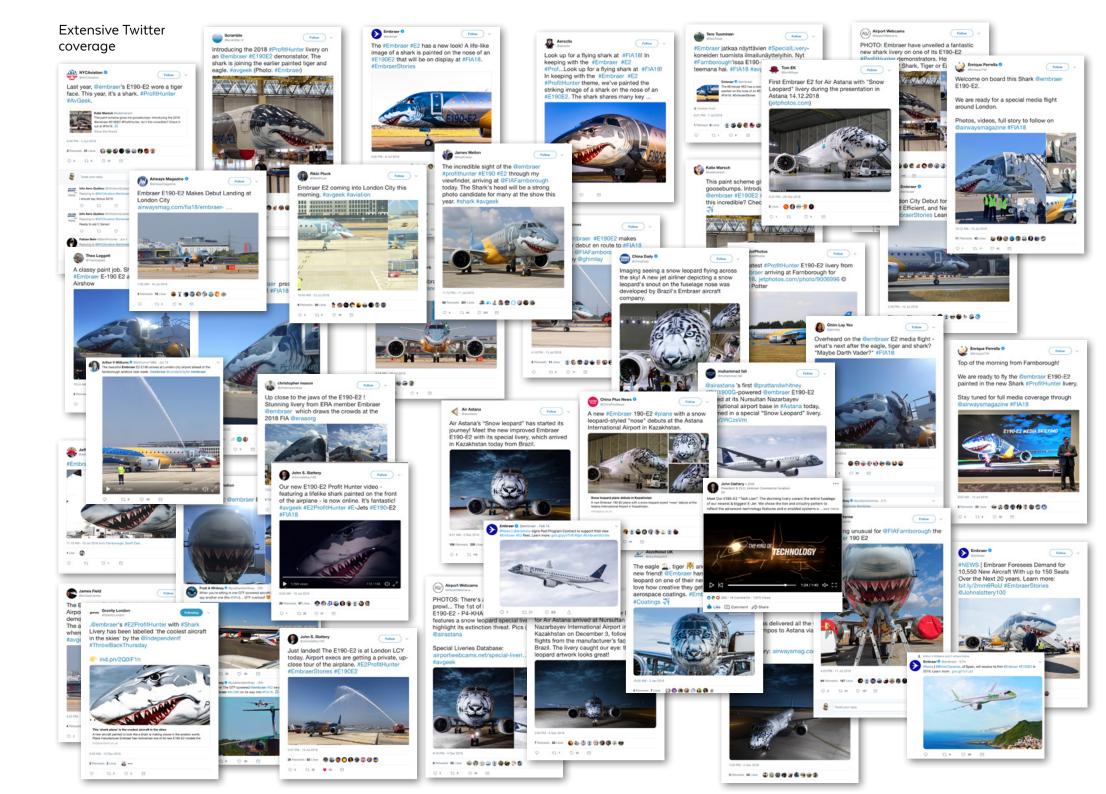
Tweet your reply





Tweet your reply





Social: LinkedIn



The #Embraer #E190E2 has a new look! Embraer engineer and artist, Clodoaldo de Oliveira Quintana, created yet another masterpiece, painting a life-like image of a shark on the nose of the aircraft. The shark shares the same attributes as the #E2 - efficient design, intelligent and sophisticated sensory and navigation systems, and the ability to adapt to new environments. This E190-E2 #ProfitHunter will be on display at #FIA18, #EmbraerStories



857 Likes · 28 Comments







	Rodrigo Silva e Souza • 2nd VP Marketing at Embraer 2d
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This 'shark plane' is the coolest aircraft in the skies independent.co.uk



...

can learn more about all the new E2 features. E-Jets started flying to LCY airport. We're working to get the E190-E2 certified for steep approach and short field performance so even more airlines and LCY passengers can experience the world's newest, most efficient single-aisle jet.



Mark Lethbridge

CEO Gravity Global 2d • Edited

Fernando Grau - 2nd ٢ Director of Market Intelligence at Embraer Asia Pacific & China That was a wonderful day for the E2 Shark and our winning team! Plus seeing the Mount Everest! Who could imagine, the day a flying shark would fly over the top of the world! #Nepal #ProfitHunter #E2 #MountEverest

...

John Slattery

#E2ProfitHunter #EmbraerStories

President & CEO, Embraer Commercial Aviation 2d • Edited

E190-E2 helps airlines hunt for profits. See it at F'boro.

Our resident engineer/artist, Quintana, has done it again! His latest masterpiece is a stunning likeness of a shark painted on the front of an E190-

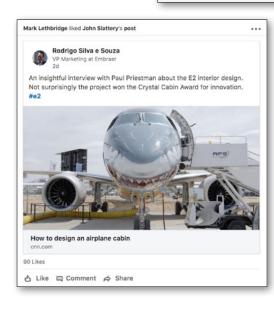
E2. We chose a shark because of its many similarities to the #E2 - a highly-

evolved and super-efficient design, sophisticated sensory and navigation systems, ability to travel long distances, and ease in adapting to new

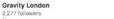
environments. Of course, a shark and the #E2 are excellent hunters - our

https://Inkd.in/gEw8eJp https://lnkd.in/gtphg5t









gravity 2,277 followers

•••

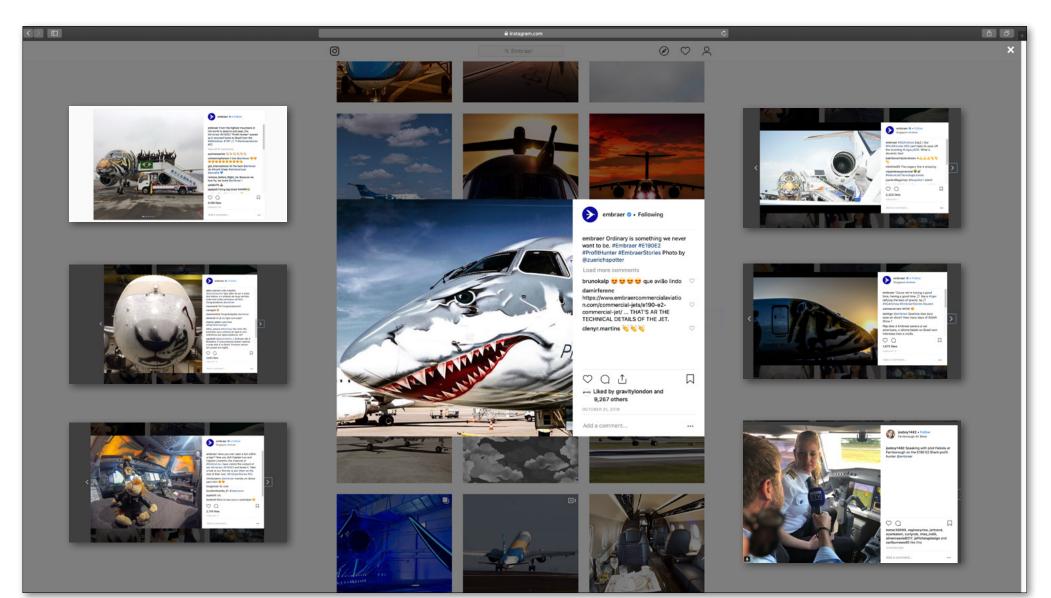
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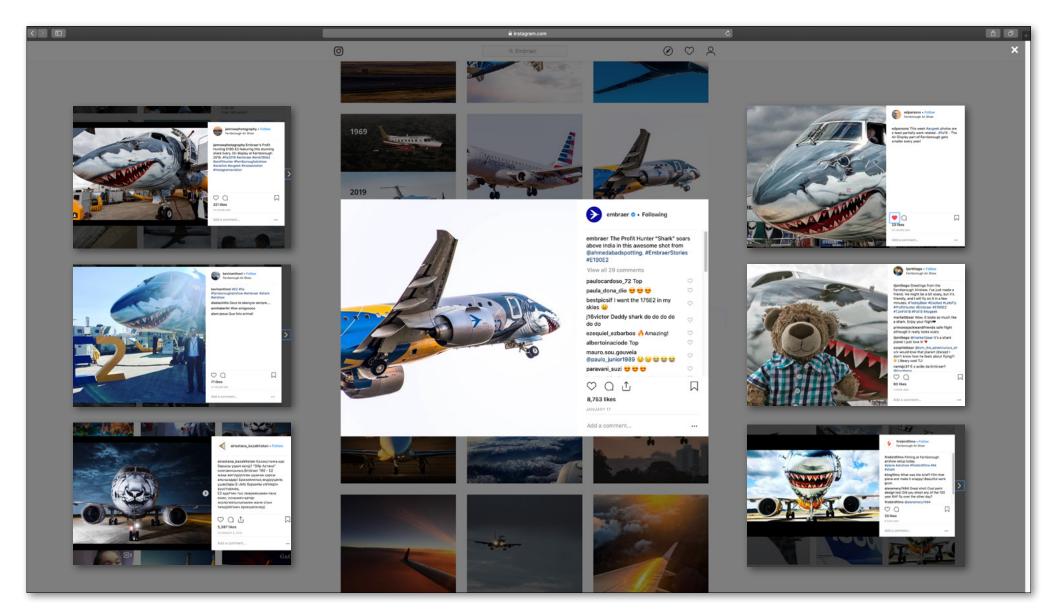
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An excellent picture from EGCC Insider of Embraer #E2ProfitHunter at Manchester Airport

Instagram



Instagram



Traditional Media



Digital Media



HEATHROW GATEWAY



T4 CAPS





Digital Units: Air Astana Snow Leopard

LIVING LEGENDS FLY CONGRATULATIONS ON INTRODUCING E2 PROFIT HUNTER INTO YOUR FLEET



LIVING LEGENDS FLY

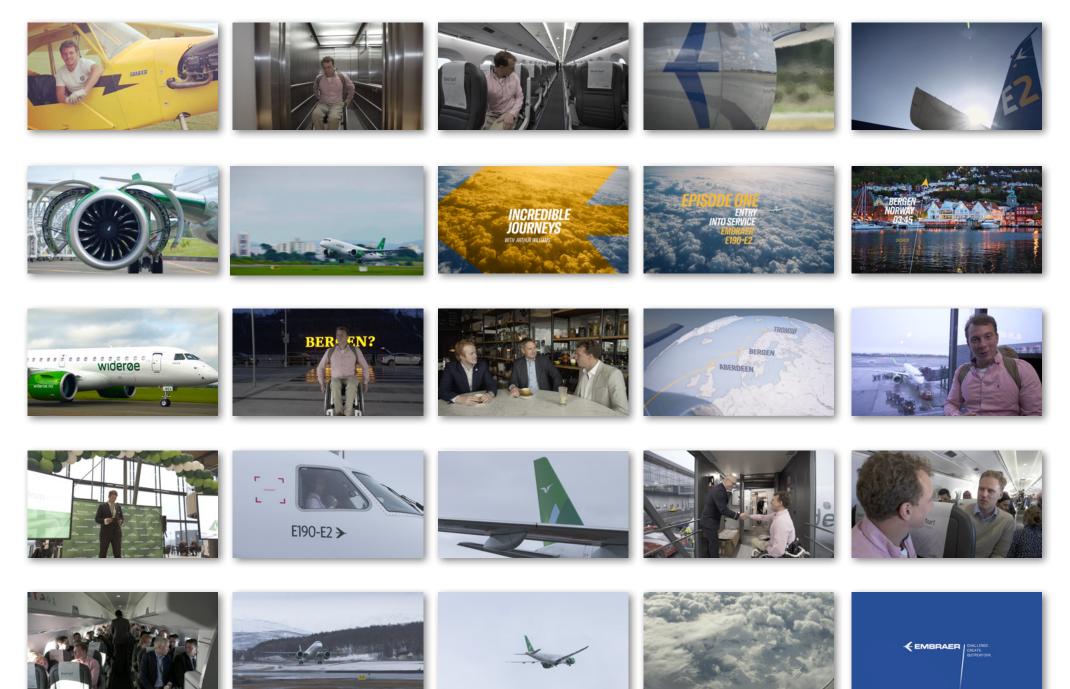
Discover more



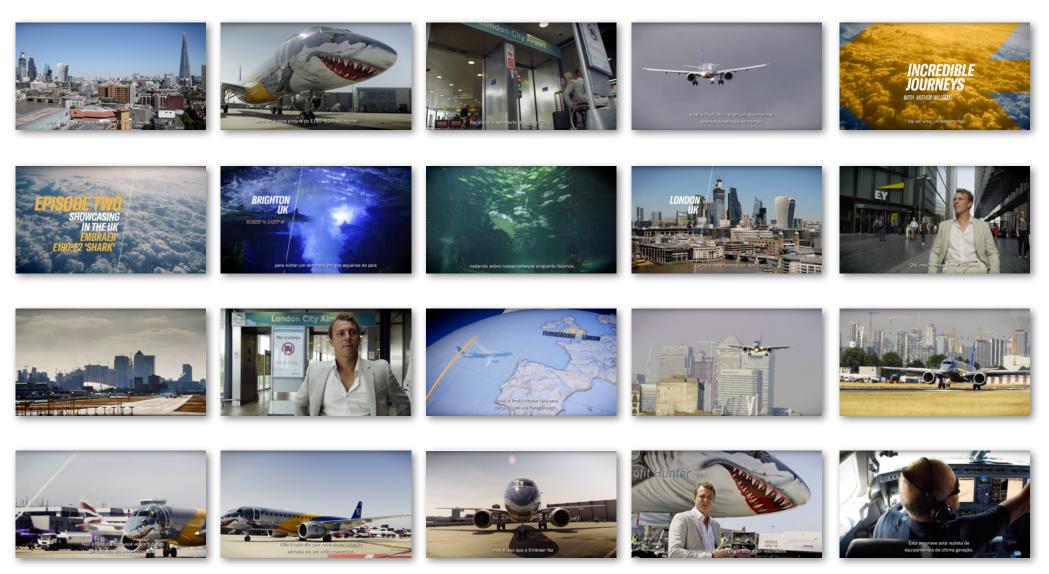
EMBRAER



Films made for Social Media Use Embraer. Incredible Journeys film No. 1: First delivery of The 'Profit Hunter'



Embraer. Incredible Journeys film No. 2: London and the Farnborough Airshow







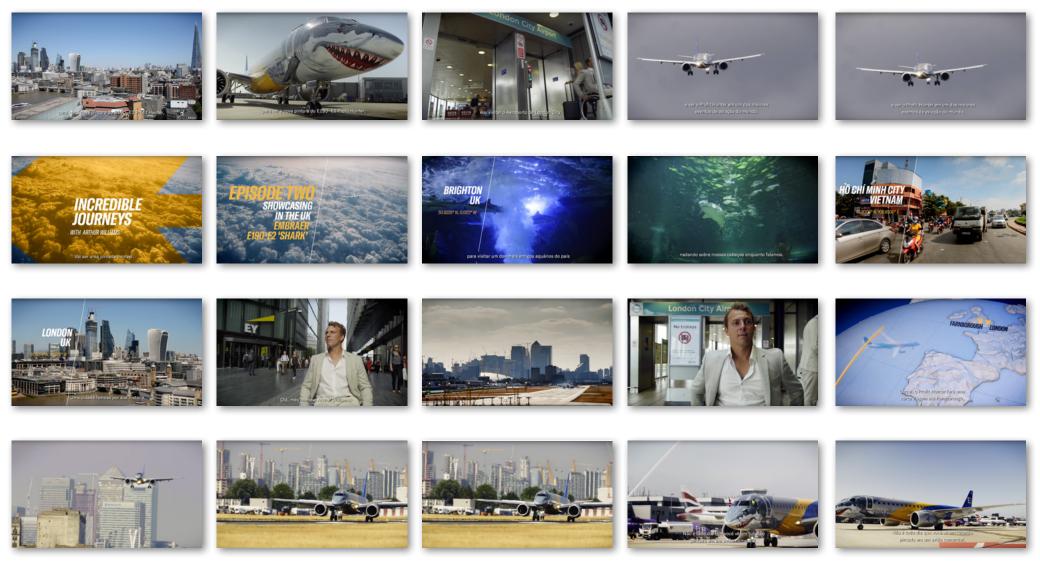








Embraer. Incredible Journeys film No. 3: Vietnam





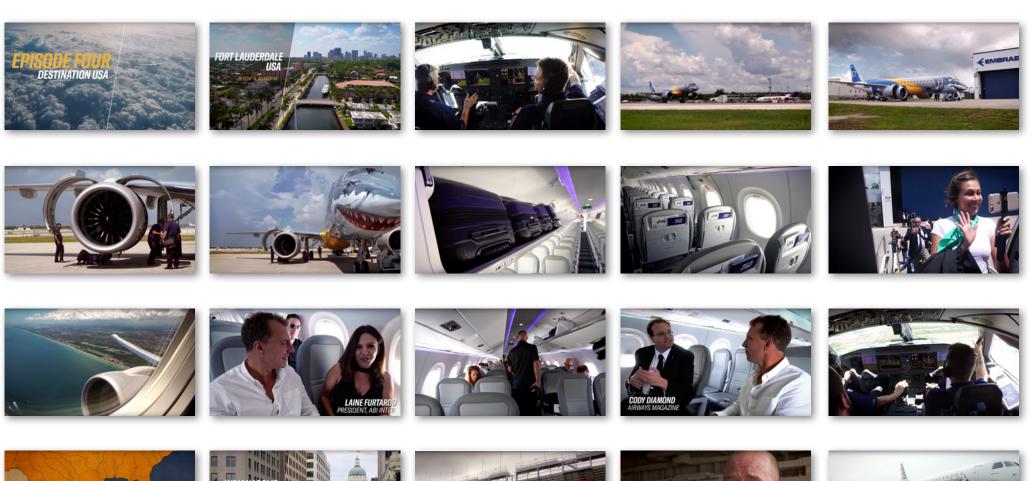








Embraer. Incredible Journeys film No. 4: USA















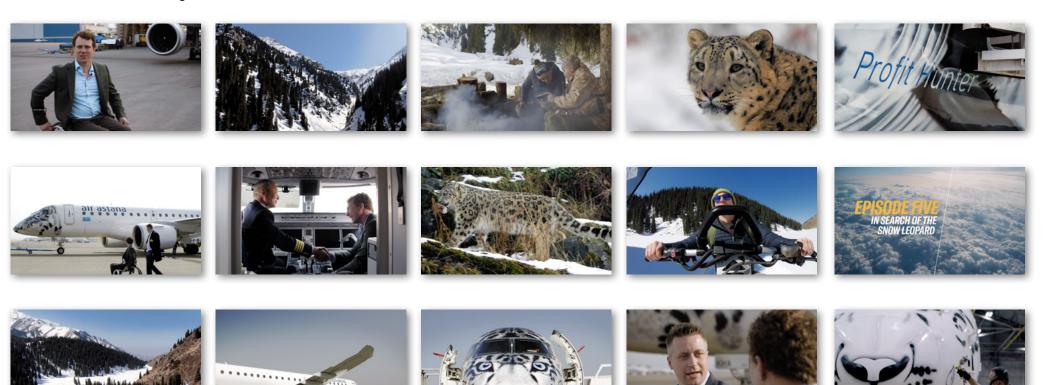








Embraer. Incredible Journeys film No. 5: Kazakhstan

















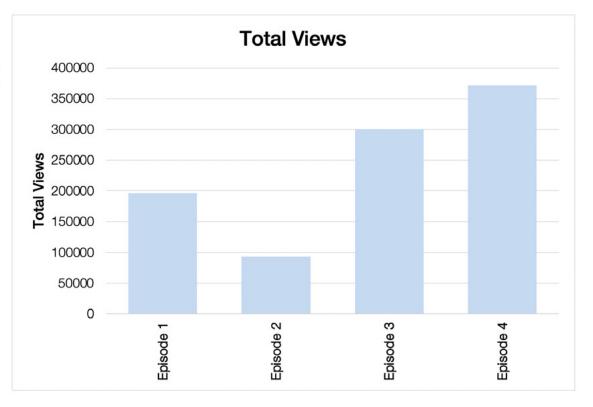




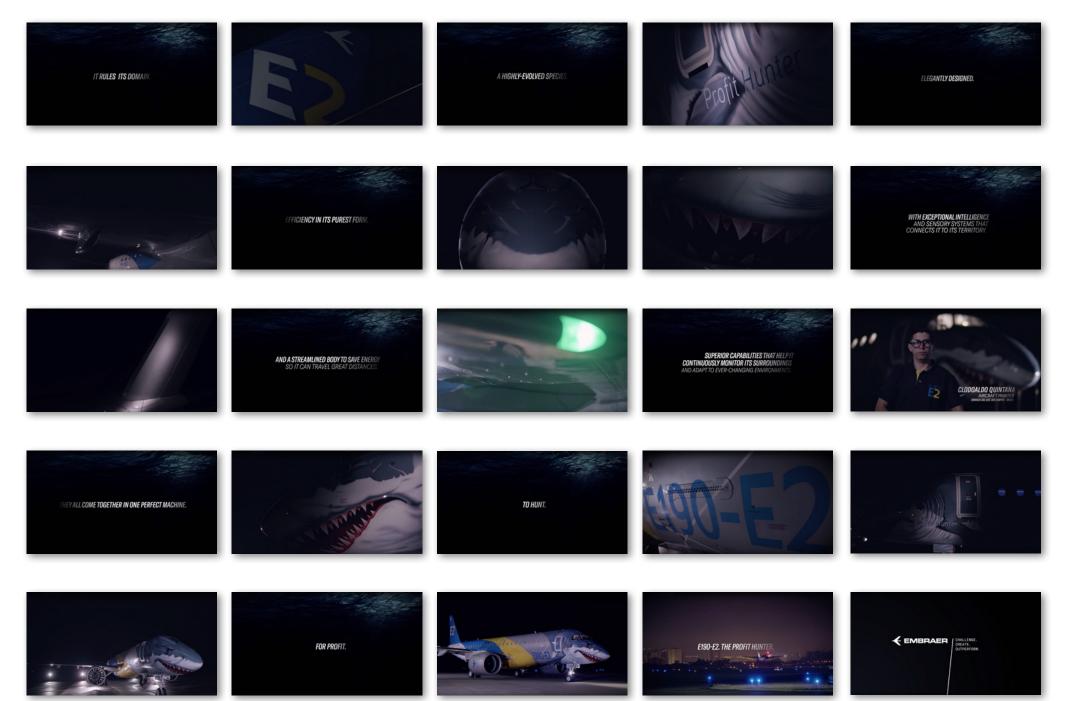


Incredible Journeys

- 371,432 viewers were recorded within the first month of Episode 4. It generated 90% more viewers as compare to Episode 1. This indicates that Incredible Journeys have started becoming popular.
- 960,871 views were recorded in total from all four videos.



Shark: Painting of Teaser Film



Embraer TV at Airshows

Embraer © @embraer - 32m It's #Day2 at #FIA18 and @Johnslattery100 will tell Jerry all about the #E2ProfitHunter while he is flying the Shark. Watch now: goo.gl/5Z3943 #EmbraerStories #E190E2





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Follow

Find out why passengers love the awardwinning #E2 cabin watching Alex's VR experience at #FIA18. goo.gl/74sKSL #EmbraerStories #E2ProfitHunter



4:40 PM - 17 Jul 2018



Embraer @ Gembraer

Find out why passengers love the awardwinning #E2 cabin watching Alex's VR experience at #FIA18. goo.gl/74sKSL #EmbraerStories #E2ProfitHunter

Follow

Follow



4:40 PM - 17 Jul 2018

Embraer @

Find out why passengers love the awardwinning #E2 cabin watching Alex's VR experience at #FIA18. goo.gl/74sKSL #EmbraerStories #E2ProfitHunter

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FARNBOROUGH AIRSHOW 2018	0:35 / 0:35	4.







Embraer ② @embraer · 32m It's #Day2 at #FIA18 and @Johnslattery100 will tell Jerry all about the #E2ProfitHunter while he is flying the Shark. Watch now: goo.gl/5Z3943 #EmbraerStories #E190E2



Virtual Reality at Airshows







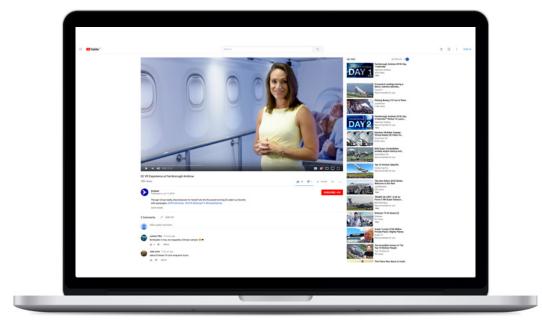


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Find out why passengers love the awardwinning #E2 cabin watching Alex's VR experience at #FIA18. goo.gl/74sKSL #EmbraerStories #E2ProfitHunter



4:40 PM - 17 Jul 2018















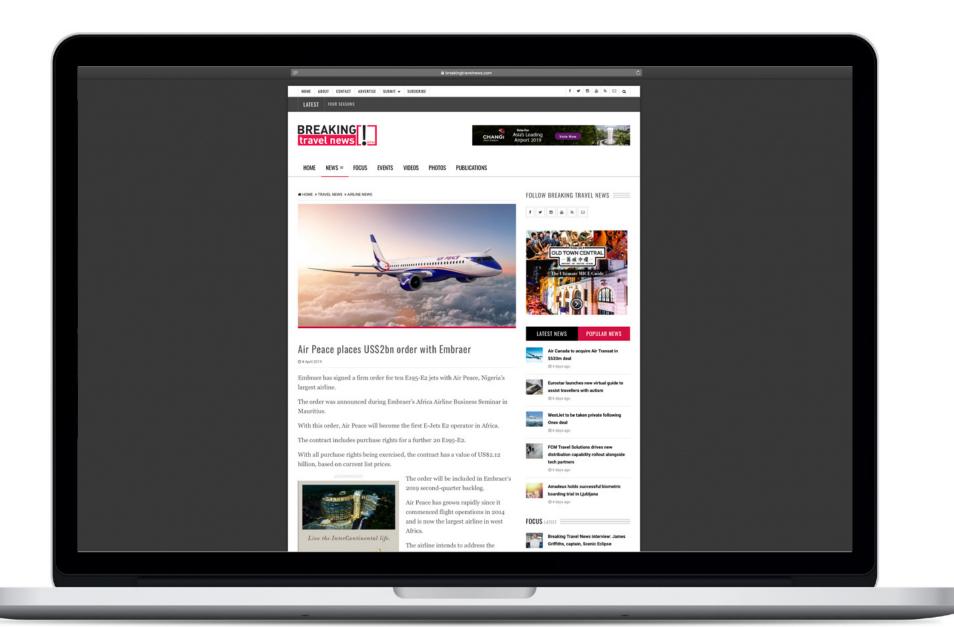
Media Coverage Traditional and Digital





















Embraer Live TV at Farnborough 2018...great crew and brilliant fun...



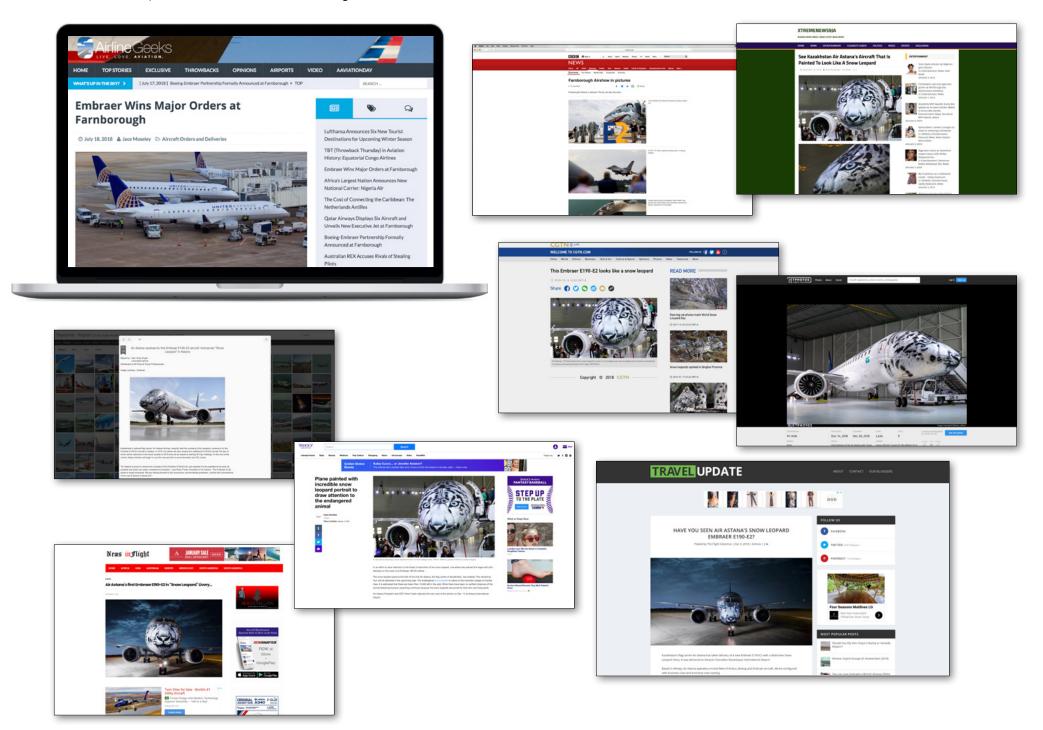








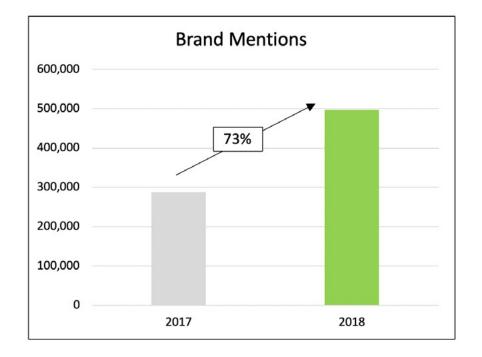
Embraer: Some examples of external website coverage



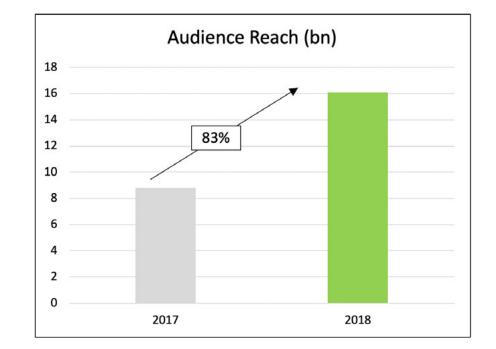
Results

2017 vs 2018

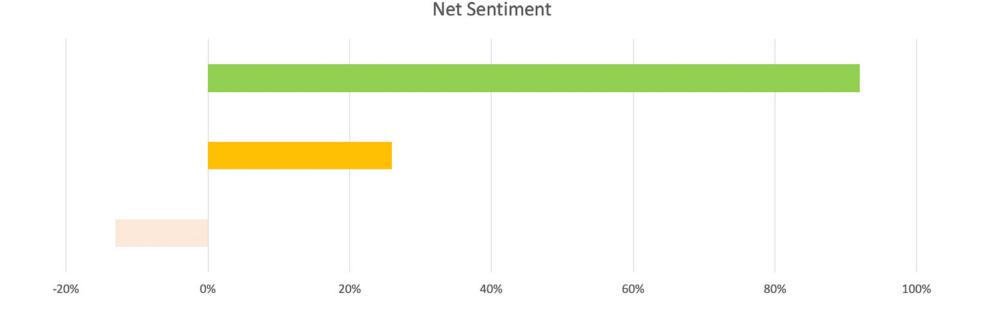
The charts below compare annual brand mentions and impressions for Embraer on all publicly available online channels. Note: it does not include any data from LinkedIn.



Embraer witnessed a marked increased in **brand mentions** of **73%** YoY. The volume of mentions in 2018 were recorded up to **497,921**

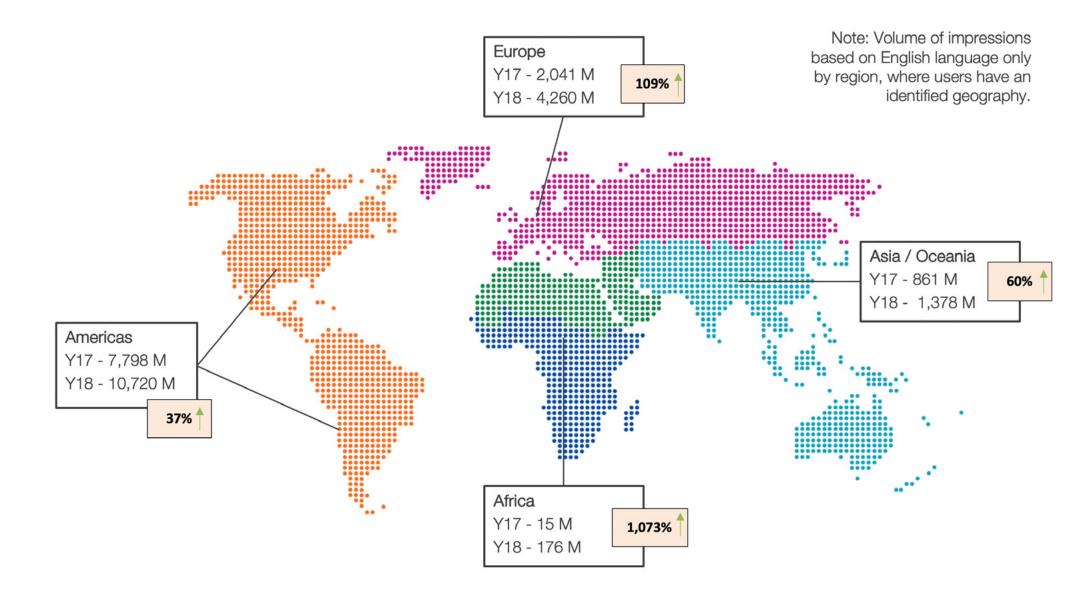


Audience reach went significantly up from 8.8 billion to 16.1 billion as "Shark" was being picked up by large publications like CNN. The "Shark - Profit Hunter" campaign was launched in July 2018, which boosted the net sentiment for E-Jets from 74% to 92%. The campaign also had a positive impact on brand image by improving the net sentiment from 47% to 84%.



Embraer (E-Jets) Airbus (a320 planes) Boeing (737 planes)

Embraer's Regional Presence - Impressions



Annual web-traffic comparisons shows that brand coverage in 2018 did drive high volume of users through to Embraer's website . There was a 77% spike in traffic during the second wave of coverage in Nov 2018.



Key Takeaways

Key Takeaways

67% increase in Likes YoY

62% increase in "Earned" Posts YoY

74% increase in Comments YoY

- Achieved a sales record of \$15.3bn in orders in 2018.
- Embraer witnessed a marked increased in brand mentions of 73% YoY with reaching a total number of 497,921.
- Embraer's popularity increased as engagements went up by 60% YoY.
- Audience reach went significantly up from 8.8 billion to 16.1 billion as the campaign hit the front page of CNN & FOX.
- The campaign boosted net sentiment for the brand Embraer from 47% to 84%.
- Achieved 93% net sentiment for E-jets. It's the highest recorded net sentiment for an aircraft outperforming both Airbus & Boeing aircraft net sentiment.
- Growth as a Global brand with a significant increase across all regions in impressions:

Americas 37%+, Europe 109%+, Africa 1073%+ & Asia Pacific 60%.

Client Testimonial



Embraer and Gravity make a perfect combination. Gravity understand the importance of developing an idea consistently across a range of media and other channels. We have won many awards because we work together with freedom and trust each other. We are reaching our goals because of this.

It's not easy to be creative in such a technical B2B environment, yet Gravity produce work that makes us stand out from our competitors.

The basis of all relationships is admiration and respect; these two words describe what I and my colleagues have for Gravity.

Maria Regina Cyrino Corrêa Global Head of Promotion Strategy Embraer Commercial Aviation

Paris Air Show: The Tech Lion



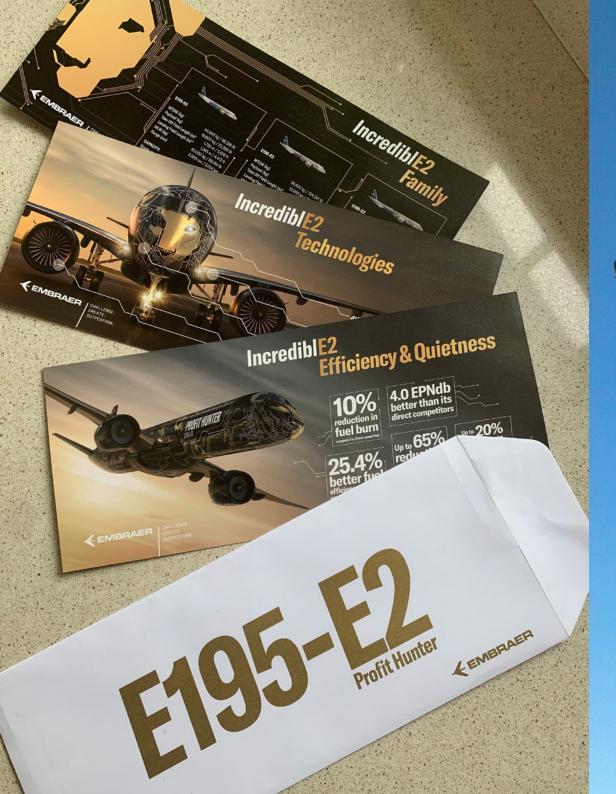
Meet Our E195-E2 "Tech Lion". The stunning livery covers the entire fuselage of our newest & biggest E-Jet. We chose the lion and circuitry pattern to reflect the advanced-technology features and e-enabled systems on the E2s. The mighty lion is the king of all hunters, a fitting symbol of the aircraft's ability to adapt to any operating environment. In traditional mainline service or in regional or low-fare markets, the E195-E2's exceptional economics and efficiency make it the ideal profit hunter. #e195e2 #e2profithunter #incredible2 #aircraft #technology



😋 🐑 😋 380 • 14 Comments • 7,927 Views

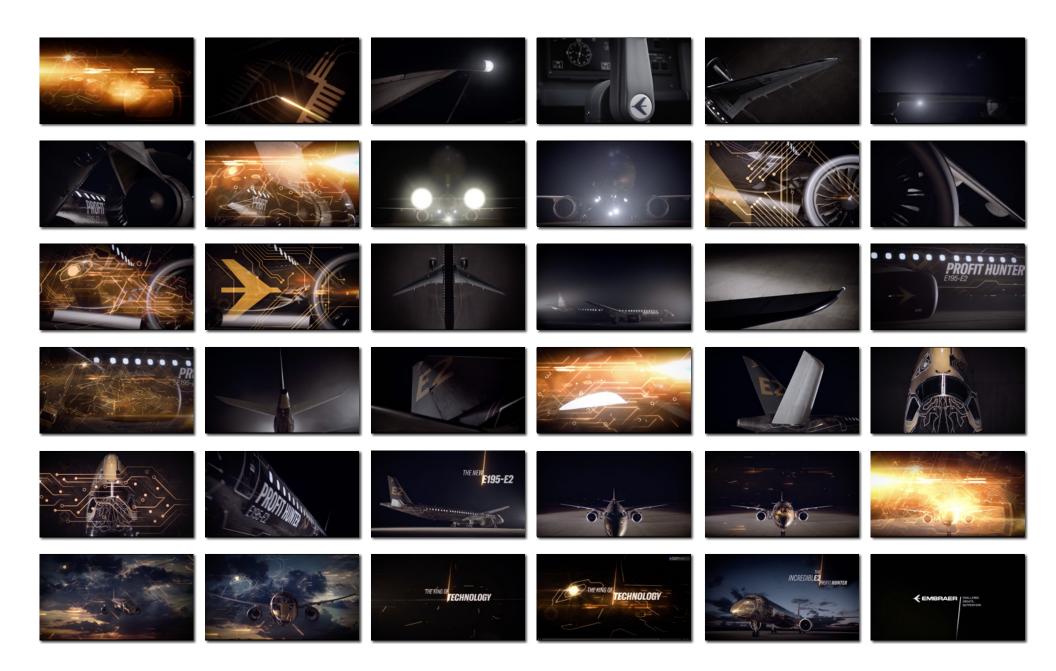
CDG Airport - Digital Displays







Tech Lion Launch Film





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E195-E2. THE PERFECT COMBINATION OF GREATER EFFICIENCY AND INCREASED REVENUE.

Up to 146 seats configuration, with no middle seat
 25.4% better fuel efficiency per seat*
 Improved performance from hot and high and short field airports

#E2ProfitHunter #IncrediblE2 IncrediblE2.com



CHALLENGE. CREATE. OUTPERFORM.

Thank you

